

6p 2645  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Kelan C. Silvester

Serial No.: 09/189,250

Filed: November 10, 1998

For: Message Handling System

Customer No.: 21906

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Group Art Unit: 2645

Examiner: Allan Hoosain

Atty. Dkt. No.: ITL.0154US (P6599)

Confirmation No.: 5294

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Technology Center 2600

REPLY TO PAPER NO. 20

Dear Sir:

In response to the Office action of August 25, 2004, please consider the following:

- *Remarks*, which begin on page 2 of this paper.

Date of Deposit: November 16, 2004

I hereby certify under 37 CFR 1.8(a) that this correspondence is being deposited with the United States Postal Service as **first class mail** with sufficient postage on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

*Ellen Peacock*

Ellen Peacock